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# CBB WATER SYSTEM, INC. FILED AND RECORDED CROSS CONNECTIONS POLICY PARISH, LA ISSUED SEPTEMBER 2014 7014 OCT 21 A 10: 35

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It is the policy of CBB Water System, Inc. (the System) to provide safe, clean, affordable drinking water to the residents and businesses in the Cypress Black-Bayou area of north Louisiana whenever possible. The System is governed by a Board of Directors (Board) that approved this policy.

Uncontrolled cross-connections to a pipe, fixture, or supply, any of which contain water or other substance not potentially meeting provisions of safe water regulations are prohibited, including unprotected connections to a lawn sprinkling system.

A cross-connection is any point in our water distribution system where untreated water, chemical, biological, or radiological contaminants may come in contact with potable water treated by the System. During a backflow event, these contaminants can be drawn or pushed back into the System's potable, treated water. A backflow prevention device installed at every point of cross-connection prevents contaminated water from entering the System's distribution system.

Furthermore it is the policy of the Board, and a regulation issued by Louisiana Department of Health and Hospitals, that no alternative source of water (water well for example) be physically connected in any way to the System's lines or pipes, even if "protected" by a back-flow prevention device. A valve that might be used to select either System water or well water is strictly prohibited. There must be a physical break or disconnection scheme in place in cases where a member is served by CBB at times and an alternative source at other times.

Each member, whether private or commercial must agree to comply with the requirements of the System's Policies and the Louisiana Department of Health and Hospitals' regulations, that requires no current or future source of water, including but not limited to water wells, will be connected to any part of the water lines serviced by the System's water lines and will disconnect from all present water supplies (non CBB prior to any connection and prior to switching to CBB from an alternative source). Furthermore, the System will immediately disconnect service and lock-off CBB's meter if such a cross-connection is discovered or suspected, and such service shall remain disconnected until the member's connection is either found to be in compliance or bought into compliance with the System's polices and Louisiana Department of Health and Hospital's regulations.

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#### **PROCEDURE**

#### 1) Contract

- a. The CBB Water Users Agreement (Contract) shall have a statement regarding this Policy and a separate place for the Member's acknowledgement before new service can be commenced.
- b. Users on the System prior to the time that the above mentioned acknowledgement was part of the System's standard contract will be notified via US Mail of these policies, regulations and requirements and shall be held to this policy even if they have not acknowledges such on their contract.
- c. There is no "grandfathering" clause; all members are subject to these regulations and policies.

### 2) Public Education

- a. A notice, as detailed in Section 1)a above, will be included on each Member Agreement (contract) conveying the essential and appropriate parts of this policy.
- b. Information on Cross-Connections will be posted on the System's website.
- c. At least annually each member will be notified via US Mail of the essentials of this policy, and provided with a link to the System's website for further details.

#### 3) Identification of Potential Cross-Connections

- a. Each existing or potential new commercial connection shall be evaluated by the System's Manager or Operator to determine if a backflow prevention device is necessary.
- b. Such review shall be conducted using literature and/or documentation provided by the State of Louisiana (Plumbing Code for example) or the United States Environmental Protection Agency (EPA) to determine if a device or connection is in compliance.
- c. During routine rounds about the System if any Board Member or System contractor notices a connection or lawn sprinkler system that appears to not be protected by a backflow device such concern shall be conveyed to the System Manager or Operator for investigation.
- d. In the event that a Member or customer does not respond to repeated inquires, messages or mailings regarding a potential unprotected cross-connection the System shall send a certified letter, allowing for a 10 day response, notifying the member that they must contact the System's office to help investigate the potential unprotected connection. If no response is forthcoming the System shall cut off the supply of water to the Member/customer and lock off the meter until such time the risk can be evaluated and eliminated if necessary.
- 4) Installations and Inspections of Certain Backflow Prevention Devices.
  - a. If required by the State's Plumbing Code, certain connections will require specific backflow prevention devices.

- b. These devices must meet all state and local codes, and can only be installed by qualified firms or individuals with the proper licenses and endorsements.
- c. Devices mentioned in Section 4)a above may require inspections upon installation and also annually.
- d. Such inspections mention in Section 4)c above must be performed by firms or individuals with proper licenses and endorsements.

## 5) Record Keeping

- a. Each review required in Section 3) shall be documented in writing as to the potential risk, or lack of such, and if any type of device is required or recommended.
- b. Inspections required in Section 4) above shall be maintained by the System; in the event that an annual inspection is not on file the member shall be notified and service disconnected in necessary.

Approved by the CBB Water System, Inc. Board of Directors on September 16, 2014.	
Steph S. Garrie	10/21/14
Signature	Date
Stephen T. JAYroe	Sec/Treasery
Print Name	Title